



## **OUR POLICY**

SILFA MANAGEMENT IS COMMITTED  
TO IMPLEMENT CONTINUOUSLY THE INTEGRATED POLICY OF  
QUALITY, HYGIENE, ENVIRONMENT AND SAFETY.

### **LEGISLATIVE COMPLIANCE**

THE COMPLIANCE TO LEGAL REGULATIONS AND VOLUNTARY STANDARDS IS ONLY THE STARTING POINT FOR US, IT IS THE NECESSARY OBLIGATION OF ALL OUR ACTIVITIES AND EVERY EMPLOYEE IS REQUIRED TO RESPECT IT AS PART OF ITS RESPONSIBILITY.

### **CONTINUOUS IMPROVEMENT**

WE ARE COMMITTED TO ACHIEVE AND MAINTAIN THE REQUIREMENT OF THE STANDARDS ISO 9001 AND TO APPLY THE RELATED PROCEDURES IN ALL DAILY ACTIVITIES, FIXING OBJECTIVES AND ACTION PLANS AIMED FOR CONTINUOUS IMPROVEMENT.

### **CONSULTATION, INVOLVEMENT AND COLLABORATION**

WE SPREAD OUR POLICIES TO EMPLOYEES, TO SUPPLIERS AND TO CONTRACTING COMPANIES TO MAKE THEM AWARE OF OUR MANAGEMENT SYSTEM OF PRODUCTS, QUALITY OF WORK ENVIRONMENT AND EXTERNAL ENVIRONMENT, AND CONSULTING, WHERE REQUIRED, WITH UNIONS. SILFA APPLIES AN ETHICAL CODE COMPLIANT WITH D. LGS. 231/2001 WHICH CAN BE CONSULTABLE AT THE FOLLOWING LINK:  
<http://www.silfa.it>

### **RISK CONTROL**

WE TRY TO MINIMIZE THE POSSIBLE RISKS AND TO FORESEE POTENTIAL EMERGENCIES RELATED TO USED MATERIALS, PROCESSES, EQUIPMENT, PRODUCTS AND ACTIVITIES ON THE WORKPLACE.

### **PEOPLE DEVELOPMENT**

PREVENTION IS OUR WATCHWORD AND WE COMMIT OURSELVES IN ORDER THAT OUR PRODUCTS, WORK ENVIRONMENT AND EXTERNAL ENVIRONMENT ARE HEALTHY, CLEAN AND SAFE FOR COMMON WELL-BEING, ALSO PROMOTING A REGULAR FLOW OF INFORMATION AND TRAINING ACTIVITIES.

### **CUSTOMERS AND CONSUMERS**

WE AIM FOR ACHIEVING QUALITY AND SAFETY STANDARDS THAT SATISFY AND ANTICIPATE OUR CUSTOMERS AND CONSUMERS' EXPECTATIONS.

### **PACKAGING SAFETY**

CONSCIOUS THAT A SAFE PACKAGING MEANS SAFE FOOD, WE WORK HARD TO EMPLOY THE BEST ANALYTICAL, PRODUCTIVE AND ORGANIZATIONAL PRACTICES IN ORDER TO ENSURE SAFETY AND THE HIGHEST LEVEL OF HYGIENE OF THE PRODUCTS WE MANUFACTURE, IN COMPLIANCE TO LEGAL REGULATIONS.

### **COMMUNITY**

WE FIGHT FOR A SUSTAINABLE FUTURE THANKS TO A SMART USE OF RESOURCES AND ENERGIES, STRIVING FOR WASTE REDUCTION. ONLY IN THIS WAY WILL IT BE POSSIBLE TO GUARANTEE A FUTURE FOR COMING GENERATIONS.

